

Terms of Use

Effective Date: January 1, 2025

Last Updated: August 17, 2025

Welcome to our website. These Terms of Use ("Terms") govern your access to and use of this site ("Website"), along with any services, features, content, or materials made available through it (collectively, the "Services"). The Website is operated by **Harrison Family Dentistry, PLLC**, including its partners and affiliates ("we," "us," or "our"). By visiting or using our Website and Services, you agree to these Terms.

Please read them carefully before proceeding.

1. Website Use and Eligibility

This Website is intended for individuals located in the United States and who are at least 18 years old. By accessing or using our Services, you affirm that you meet these criteria. You may be asked to provide personal information such as your name, email, or phone number. By submitting this information, you authorize us or third parties working with us to use this data to deliver Services such as appointment scheduling or payment processing.

2. User Responsibilities and Restrictions

a. Account Information

You agree that any information you provide to us is accurate, current, and complete. Do not impersonate others or provide misleading information.

b. Acceptable Use

You must use the Website and Services only for lawful purposes. You agree not to:

- Submit content you do not have the right to share;
- Violate the rights of others, including copyright or privacy rights;
- Post inappropriate, abusive, or misleading content;
- Interfere with or disrupt the Website's functionality or security;
- Engage in unauthorized data collection;
- Upload harmful code or software;

- Attempt to reverse engineer any aspect of the Website;
- Use the Website to compete with our business.

Violation of these rules may result in termination of access or legal action.

3. Feedback and Suggestions

If you submit feedback, suggestions, or ideas, you grant us the full rights to use them without restriction or compensation. This includes the right to reproduce, modify, and distribute your feedback.

4. Website Availability and Updates

We may occasionally perform maintenance that affects Website availability. While we aim to minimize downtime, we do not guarantee uninterrupted access or error-free operation. We reserve the right to update or discontinue any part of the Website at any time.

5. Third-Party Links

The Website may contain links to other websites not operated by us. These links are provided for convenience only, and we are not responsible for their content or practices.

6. Information Disclaimer

Information on this Website is provided for general purposes only and should not be used as a substitute for professional advice. We make no guarantees about the accuracy or completeness of this information and assume no liability for your use of it.

7. Intellectual Property

All content and materials on this Website—including text, graphics, images, and software—are protected by intellectual property laws. You may use this content for personal, non-commercial purposes only. You may not copy, distribute, or create derivative works without our prior written consent.

8. No Warranties

The Website and Services are provided “as is” and “as available” without any warranties. We do not guarantee that the Website will be secure, error-free, or virus-free. To the fullest extent permitted by law, we disclaim all implied warranties, including those of merchantability and fitness for a particular purpose.

9. Limitation of Liability

To the extent allowed by law, we are not liable for any indirect, incidental, or consequential damages related to your use—or inability to use—the Website. This includes data loss, lost profits, or business interruption.

10. Indemnification

You agree to indemnify and hold **Harrison Family Dentistry, PLLC** harmless from any claims or liabilities arising from your use of the Website, your violation of these Terms, or any content you submit.

11. Children's Privacy (COPPA Compliance)

Our Website is not intended for children under 13. If you are under 18, do not provide personal information without parental consent.

12. Governing Law

These Terms are governed by the laws of the State of Tennessee. Any legal disputes must be brought in a court located within that jurisdiction.

13. Severability and Waiver

If any part of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in effect. Our failure to enforce any part of these Terms does not waive our right to enforce them later.

14. Relationship

These Terms do not create a partnership, employment, or agency relationship between you and us.

15. Force Majeure

We are not responsible for any failure to fulfill our obligations due to events beyond our control, such as natural disasters, wars, or interruptions in internet service.

16. Changes to These Terms

We may update these Terms at any time. Your continued use of the Website after updates are posted constitutes acceptance of those changes.

17. Entire Agreement

These Terms, together with our Privacy Policy, represent the full agreement between you and us concerning your use of the Website.

18. How to Contact Us

If you have any questions or comments about these Terms of Use or our privacy practices, please contact us:

By e-mail: risk@harrisonfamilydentistry.com

By telephone: 423-708-3234

By regular mail:

Harrison Family Dentistry, PLLC

Attention: Risk Department

6005 Century Oaks Drive, Suite 100

Chattanooga, TN 37416